

Deposit Form

Waitlist & Holding deposit (refund conditions)

Waitlist fee description

To officially be added to our waitlist you are required to complete the waitlist form and pay **\$200** through our website under the **“waiting list”** tab. WWW.homesteadpuppies.com.au

You will be kept up to date with current information on future litters, as we don't announce this information on our socials regularly.

Breeding for a decade now our enquiry is quiet large from phone calls, texts and emails, being a one lady show you will only ever deal and speak with myself Brittany, or occasionally my husband Darren, it takes a lot of time and energy to give to each and every person, so for me to update everyone that wouldn't be realistic and I would be giving less of myself than I would like, so to ensure great customer service (what we are known for) you can be guaranteed to have this experience when joining our waitlist, whereas if you send a general enquiry I will always respond with the information I have at the time, I won't keep updating after that conversation has ended.

We also only take small numbers of waitlist per litter, so we don't disappoint with long wait times.

- You will be notified when mum is pregnant.
- When puppies have been born stating number of puppies, genders, and colours you will also receive a photo/video.
- This is the stage where you can decide to defer your waitlist to a future litter, come off the waitlist or continue and pay your holding deposit to continue the progress.
- The \$200 waitlist fee will be deducted from your holding deposit.

The waitlist fee is a **nonrefundable** under any circumstances and can be deferred only **once** to a future litter.

Holding deposit description

The holding deposit is separate to the waitlist fee and will only be requested to be paid once the litter has been born that you have waitlisted for, and you have decided to continue the journey to welcome a new puppy into your life.

- If you haven't paid a waitlist, you will be required to pay **\$1,000** and if you have paid a waitlist, you will be required to pay **\$800**.
- You will receive weekly update photos/ video of the puppy's progression until they are 5 weeks old.
- You will then be welcomed out in order of your waitlist to view and meet puppies in person to select which puppy best suits you.



- You will then continue to receive weekly update photos/videos until puppy is 8 weeks old.

You are entitled to a full refund or move to a future litter if the following occurs

- Puppy develops an illness, or an unforeseen accident or death occurs before leaving
- At the time of any vet check, puppy is diagnosed with life altering or threatening illness/condition.

Your holding deposit is non-refundable if any of the following occur

- Change of mind
- Financial hardship where the remaining amount left owing on your puppy cannot be paid for
- Have found another puppy elsewhere.

\$1,000 deposit is required if no \$200 waitlist fee has been paid.

\$800 deposit is required if you have paid a \$200 waitlist fee.

Once completed please email (contact@hspuppies.com.au) or text on (0413812603) with payment receipt and a signed copy of the deposit form.

If paying the final amount via bank transfer, please make sure you can transfer over your daily limit. All final payments made via bank transfer need to be made 48 hours before scheduled pick up and a payment receipt sent, failure to do so will result in a rescheduled pick up, to allow for funds to clear.

Homestead puppies PTY LTD

BSB: 063543

ACCT: 10395544

(Description – your full name)

Please sign below, acknowledging you understand the conditions.

Breeder signature: _____ Name: _____ Date: _____

Purchaser Signature: _____ Name: _____ Date: _____

