

# 3 year GUARANTEE

Please thoroughly read the terms and conditions to understand Homestead Puppies' offering and your guaranteed coverage .

## **SIGNED BREEDER**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_

## **SIGNED PURCHASER**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_



## TERMS & CONDITIONS

**Homestead Puppies offers a 3 year genetic health guarantee with the caveat that this covers up to the purchase price of your puppy. Any medical expenses exceeding the purchase price will not be covered.**

1. The Purchaser must have the puppy examined by a licensed veterinarian within 48 hours of collection. We recommend scheduling the veterinary visit as soon as it is convenient.

2. Homestead Puppies must be notified immediately of the examination results. Whether the puppy receives a clean bill of health or there are any health concerns, please email us a copy of the vet report at [contact@hspuppies.com.au](mailto:contact@hspuppies.com.au). Note that you will need to request a physical or email copy of the report from your vet, as they may not provide it without a request. **Failure to do so will result in the cancellation of this guarantee.**

3. If the puppy becomes unwell after it is in your care, it is imperative that you notify me as your Breeder immediately. Failure to do so will result in the voiding of your contract, as timely communication is essential for the puppy's well-being. Furthermore, we reserve the right to take the puppy back into our care if necessary, in order to provide appropriate treatment and seek our own medical advice. This ensures that the puppy receives the best possible care and attention during its time of need. If a puppy is returned within 21 days of sale with a statement from a veterinary practitioner (printed on the clinic's letterhead) confirming that the puppy is unsuitable due to health reasons, Homestead Puppies will accept the return and refund 100% of the purchase price.

4. If a puppy is diagnosed with, suffers from, dies from, or is euthanised due to a physical defect or disease traceable to the point of sale within three years of purchase, Homestead Puppies will refund 100% of the purchase price. To qualify for a refund, the owner must provide supporting evidence from a veterinary practitioner, including test results where applicable. All test results and reports from the owner's vet must be submitted to Homestead Puppies, allowing the Breeder's veterinary practitioner to provide a second opinion.

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5. Homestead Puppies guarantees the puppy against the following three fatal viruses for 48 hours; Distemper, Parvovirus and Hepatitis. If Parvovirus is suspected, a blood test must be conducted to confirm a significant drop in white blood cells. In-house tests or snap tests alone will not be accepted, due to the incidences of false positives.
6. If a puppy is returned to Homestead Puppies for any reason other than an accident or illness that is not traceable to the point of sale within three days of sale, the Breeder will refund 75% of the purchase price.
7. This guarantee does not cover umbilical hernias, cherry eye, bladder stones, testicle problems, parasite infestation and luxating patella.
8. Homestead Puppies will not be responsible for veterinarian fees or costs. The Purchaser is aware that owning a puppy requires trips to the veterinarian and agrees to cover all payments. Routine care includes vaccines, de-worming and heart worm treatment plus regular check-ups. Small issues should be treated promptly to prevent escalation. The guarantee will not cover neglect or improper care by the Purchaser.
9. The Purchaser agrees to feed the puppy premium dog food and ensure the puppy does not become obese. The Breeder advises keeping the new puppy separated from other dogs, both indoors and outdoors, until the veterinarian has confirmed a clean bill of health.
10. Homestead Puppies is not responsible for temperament issues as this can be caused by a lack of training, discipline or proper dog socialisation which is determined by every dog's individual personality.
11. This contract is only valid for the original Purchaser and puppy and is not transferable.